



Dor Group

Quality, Safety, Energy, and Environment Policy

Version: 5.0

Procedure No.: 02-01-001

Chapter: 02- Management Responsibility

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Updated on: 31/07/2023

Subsection: 01- Organization & Administration

Date	Change	Edit (name, role)	Approval (name, title)	Version
31/07/2023	Adding references to ISO 50001 and updating the approval focal point to the new CEO Eran Haimovich	Dr. Ran Avidov – QC and QA Manager	Eran Haimovich - CEO	5.0

Quality, Safety, Energy, and Environment Policy

1. General

Dor Chemicals Ltd's vision is to energize a greener world. Inherent in this vision is a commitment to safeguarding the planet, as well as protecting the health of all its inhabitants.

Dor manufactures and supplies chemicals to its customers and aims to ensure its long-term profitable operations while striving to meet and go beyond legislative requirements in the fields of quality, safety, hygiene, energy, and environmental protection, which are required by the factory's field of activity, and the applicable legislative requirements for its products.

The company's management undertakes to work tirelessly to provide the best service to its customers, to act in accordance with the provisions of the law, and in accordance with the guidelines specified in the ISO 9001:2015 quality system management standard, the ISO 14001:2015 environmental system management standard, ISO 50001:2018 energy management systems standard and its safety management system which is in accordance with the requirements of the ISO 45001:2018 standard.

2. Core Principles

To achieve these goals, the plant's management defined the basics of its integrated quality policy:

1. Compliance with laws, regulations, standards, and other requirements for the safety of employees and visitors.
2. Reduction of environmental pollution resulting from the activities of the plant.



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3. Consistent compliance with customer requirements and adapting the products to their needs ensures satisfaction and provides an advantage to the factory as a supplier for them.
4. Compliance with laws, regulations, standards, and other requirements relating to energy management in the factory and reducing energy consumption.
5. Engagement with all stakeholders to learn and improve supports the long-term sustainability of the company

2.1 Health, Safety and wellbeing

The safety and health of all Dor stakeholders is a top priority.

Dor is dedicated to safeguarding the health of all its employees, suppliers, customers, visitors, and the public, and is continually investing in their protection. This commitment takes the form of health and safety policies and procedures, ongoing monitoring of all equipment and facilities, mandatory safety equipment, in-house and external training, drills and exercises.

Dor complies with all rules and regulations related to health and safety of the State of Israel. In addition, Dor has implemented a health and safety management system which is in accordance with the requirements of the ISO 45001:2018 standard.

Finally, Dor is committed to promoting the wellbeing of its employees and empowering them through a positive and conducive workplace culture that is respectful, and welcomes people of all gender identities, ages, ethnicities, cultures, religious or political beliefs, languages, family status, sexual orientations and/or abilities/disabilities. For more, please see our policy on Diversity, Equality, and Inclusion.



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2.2 Environmental Sustainability and Energy Efficiency

At Dor, the commitment to environmental sustainability and energy efficiency goes beyond reducing the company's footprint – Dor is driving the global transition to cleaner energy.

The company is committed to global efforts to mitigate climate change, and the need, as a global society, to address its impact by reducing greenhouse gas (GHG) emissions in line with the Paris Agreement (2015) and lowering the combined carbon footprint to reach net zero.

Dor's products contribute to reducing the GHG emissions of fossil fuel combustion. The company acknowledges that in order to tackle climate change efficiently there is a need for a long-term phase out of fossil fuels. To that effect, Dor is continually diversifying and research new products and is pioneering green technology innovations.

As far as the company's operations go, Dor is devoted to environmental protection both within and outside the production facilities. This extends to reducing the company's greenhouse gas (GHG) emissions and energy consumption, air pollution and environmental nuisances, and management of water and effluents. As a company that has been present in Israel for over half the country's existence, Dor is aware of the rich biodiversity and marine surroundings in and around Haifa Bay, and we have strict protocols in place to safeguard the flora and fauna in the area.

This commitment also extends to the management of both hazardous and non-hazardous waste, where the circular economy's three basic principles of reduce, reuse, and recycle are rigorously applied. All of the company's production processes are nonpolluting. Materials are sorted and recycled, and the gases resulting from the processes are burnt in specially designed ovens. Thus, a double benefit of minimal air pollution and energy saving is attained. Similar actions are taken with production by-products, where they are entirely reprocessed for additional uses. In addition, all of the plants are connected to a flare in order to absorb



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them in case of breakdown. The storage facilities in the plant are designed and built according to the strictest demands and standards.

To realize these commitments, Dor has implemented the ISO 14001:2015 environmental management standard, has set up rigorous procedures to reduce, mitigate, and respond to any environmental contamination, and complies with all laws and other regulatory requirements.

Finally, Dor would like to invite all its stakeholders, including its customers, to subscribe to environmental sustainability.

2.3 Quality and Customer Health and Safety

Dor aims to provide its customers with quality products and fantastic service while ensuring they are provided with all the information and support that they require to use our products safely and responsibly.

The management of the factory sees the optimal execution of the production processes, reducing deviations from the desired operating conditions and preventing malfunctions as important goals that contribute to its profitability.

Accordingly, the company will act to maintain appropriate production and control measures, including the removal of risk factors and the reduction of risks to the product, the environment and the safety of employees.

To this effect, for each of our products, the company has produced Safety Data Sheets (SDSs) that include instructions for safe handling and disposal of the product (including hazardous substances), customer support contact information, and a direct phone number in case of emergencies.



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In addition, all customer complaints are taken seriously and are rigorously investigated, and feedback is actively sought.

2.4 Stakeholder Engagement

For Dor, success is directly related to how the company listens to and engages with its many stakeholders. If they thrive, so does Dor.

For that reason, the company builds strong and long-lasting relationships with the government and its customers, suppliers, and employees, and regularly conducts surveys, organize informal gatherings, and create other opportunities for meaningful dialogue.

The company also emphasizes hiring local, supporting local initiatives, and regularly communicates with local authorities, non-profits, and the general public.

3. Application

The realization of these goals will be achieved by

- The establishment of measurable goals, and the control over compliance with them and the requirements of the standards, will be carried out through the regular frameworks of management surveys and quality, safety, energy, and environmental audits.
- Actively considering risks and opportunities in decision making.
- Encouraging and nurturing patterns of behavior and professional skills that will ensure the creation of safe and healthy working conditions.
- Bringing to the attention of all employees the content of these goals by conducting trainings that encompass all of the professional areas required for continuous improvement in the field of quality, safety, energy, and environmental protection.



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4. Review

The policy will be reviewed on an annual basis.

5. Responsibility

Responsibility for compliance with the quality, safety, energy, and environmental policy applies to all the company's employees.

6. Applicability and validity

The, quality, safety, energy, and environmental policy is valid from the date of publication.